

The Role of Digital Governance in Modern Public Policy

Morgan Mitchell
PhD
Harvard University
Cambridge, MA 02138, USA

William Hill
Dr.
University of Oxford
Oxford OX1 2JD, United Kingdom

Casey Brown
Prof.
University of Toronto
27 King's College Cir, Toronto, ON M5S, Canada

Abstract. This article explores the influence of digital governance on public policy development. As digital tools become increasingly integrated into governmental processes, their impact on policy-making, citizen engagement, and administrative efficiency grows. The paper examines current trends in digital governance, its benefits, and challenges, and provides a framework for evaluating its effectiveness in the public sector.

Keywords: Digital Governance, Public Policy, Citizen Engagement, Policy-making, Transparency

Introduction

Digital governance is transforming the landscape of public policy by integrating information and communication technologies into governmental processes. This transformation facilitates more efficient service delivery, enhances transparency, and promotes citizen engagement. This article explores the current trends in digital governance, its benefits, challenges, and provides a framework for evaluating its effectiveness in the public sector. By analyzing case studies and current data, the article sheds light on the critical role digital governance plays in modern policy-making.

This is a preliminary version. To read the full version of the article, please purchase a subscription.

References

1. Hasanova, J., & Najafova, K. (2025). Digitization, automation problems and solutions in small business on the example of Azerbaijan. WSEAS Transact. Bus. Econ, 22, 1358-1369.